



Mustard Leadership Australia

REFUND POLICY

Last reviewed October 2021

How to contact us

If you have any questions or comments, please contact Mustard Leadership Australia on (03) 9816 7131 between 9am and 5pm Monday to Friday. Alternatively you can send an email to ops@mustard.org.au or write to: Mustard Leadership Australia, 12 John Street, Kew VIC 3101, Australia

We want you to be completely happy with the products you receive from Mustard Leadership Australia. That's why we offer a 7-Day Money Back Guarantee upon the purchase of online training resources.

If for any reason our products fail to meet your expectations please contact Mustard Leadership Australia within 7 days of delivery, by email to ops@mustard.org.au, or by mail to:

Relationships & Engagement Director
Mustard Leadership Australia
12 John Street
Kew VIC 3101

We will first endeavour to alleviate your concerns and if a resolution can't be met, we will refund the full value of the product/s purchased within 7 days when accompanied by a valid receipt or transaction record.

We do not normally give refunds for online donations, if you simply change your mind or make a wrong decision about the service. If you require your online donation to be refunded, please write to us at the address above, or via email to ops@mustard.org.au, including a valid receipt or transaction record.